## **GUIDELINES ON ENT EMERGENCY REFERRALS**

| DIAGNOSIS                               | MANAGEMENT   |  |
|---|--|--|
| NOSE                                    |  |  |
| Fractured nose                          | <ul> <li>Secondary survey to exclude other injuries (eg facial, orbital or intracranial)</li> <li>Refer immediately to ENT emergency clinic if septal haematoma</li> <li>If nasal bones are deviated at 1 week, refer to ENT for MUA nose (there is a 2 week window to manipulate nose)</li> </ul> |  |
| Periorbital cellulitis  THROAT          | <ul> <li>Many causes including sinonasal</li> <li>Can lead to blindness and intracranial complications</li> <li>Refer immediately for iv antibiotics (may require CT to exclude underlying abscess)</li> </ul>   |  |
|   |  |  |
| Tonsiilus                               | <ul> <li>Usually viral</li> <li>If persistent, refer to SIGN guidelines</li> <li>Penicillin V 1<sup>st</sup> line (provided no contraindication)</li> </ul>  |  |
| Quinsy                                  | <ul> <li>Symptoms: hot potato voice, odynophagia, cannot open jaw</li> <li>Signs: trismus</li> <li>Refer to emergency clinic for incision and drainage</li> </ul>  |  |
| Deep neck space infection               | <ul> <li>Signs: Trismus, neck lump, change in voice (dysphonia), pain (dysphagia) and difficulty swallowing (odynophagia), stridor</li> <li>Refer immediately</li> </ul>   |  |
| EARS                                    |  |  |
| Acute otitis<br>Externa                 | Refer immediately if refractory to medical treatment or complications have arisen (malignant otitis externa, cellulitis)  • Treat with ear drops (gentisone HC or ciprofloxaxin drops in cases of ear perforation)  • If ear canal is stenosed, refer to ENT for assessment                        |  |
| Chronic otitis externa                  | Treat underlying aggravating factors eg skin condition (eczema, psoriasis), swimming (ear moulds), hearing aids.   |  |
| O d d c :-                              | Acetic acid (Earcalm spray)  |  |
| Sudden<br>sensorineural<br>hearing loss | Mostly idiopathic High dose prednisolone 7-10 days Acyclovir if vesicles indicate Zoster) Refer immediately to ENT for assessment and baseline audiogram   |  |
| MISCELLANOUS                            |  |  |
| Facial palsy                            | Exclude ear infection (middle ear disease eg acute otitis media, cholesteatoma, malignant otitis externa), parotid mass, evidence of vesicles in mouth (Ramsay Hunt).  |  |
|   | If the above findings are normal, treat as Bell's palsy (refer to BNF)  • Prednisolone  • Eye protection – artificial tears/eye patch night  • Acyclovir if vesicles indicate herpes zozter  |  |
|   | If facial palsy has not resolved after 6 weeks, refer to ENT   |  |
| Foreign body in ear                     | book in to emergency clinic for next day – unless something EROSIVE eg battery which has to be referred immediately  |  |

| Foreign body in | Remove immediately to prevent aspiration, particularly with something |
|-----------------|---|
| nose            | EROSIVE eg battery  |